



## Walter Reed Army Medical Center

### WRAMC TPOCS Support

- Systems Administration
- Network Support
- System Maintenance
- User Maintenance
- Data Integration Error Resolution

### PROJECT OVERVIEW

The mission of Walter Reed Army Medical Center (WRAMC) is to develop leadership in clinical readiness for combat and contingency missions; to exploit advances in wellness, prevention and disease outcomes management for maximum quality of life and health; and to serve as the national leader in outcomes-focused integration of primary and specialty care. WRAMC partners with other Services and agencies to promote excellence in military healthcare with prudent stewardship of resources. The Third Party Outpatient Collection System (TPOCS) is one such example of how this mission is carried out.

TPOCS enables Army, Navy, and Air Force Military Treatment Facilities (MTFs) to use available technology for tracking, collecting and reporting data required to bill other health insurances for healthcare services. The system provides an effective mechanism to MTFs for identifying, recording, billing, and collecting reasonable costs for outpatient care.

### PSI SERVICES

PSI provided system administration and network support for the TPOCS program office at WRAMC. The TPOCS System Administrator — located based onsite at WRAMC — ensures zero downtime for the TPOCS server by monitoring custom-developed applications, resolving end-user issues, locking/unlocking user accounts, and analyzing the load error reports to resolve data integration errors. These help the customer recover lost revenue that may result from data quality issues.

### TECHNICAL ENVIRONMENT

- Microsoft Windows 2000 Server
- Oracle 9i
- Crondsys
- Visual Basic
- Power Builder 7.0
- SSH F-secure
- Veritas Backup Exec

#### CONTACT

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##### About Planned Systems International, Inc.

**PSI offers a full-service, single source approach to providing quality Information Technology solutions and services based on the mission of our customers. Our winning combination of people, technology, processes and experience helps our customers achieve sustainable success.**