

## Veterans Health Administration (VHA) - My Recovery Plan

### **My Recovery Plan**

- Development of Training Curriculum
- Project Management and Coordination of Software Development and Testing
- Coordination and Liaison with the Office of Information Technology (OI&T)
- Unit Testing
- User Acceptance and Usability Testing
- Development and Implementation of a Program Plan and Communications Plan
- Implementation Plan for a National Release on the use of My Recovery Plan Features

### **PROJECT OVERVIEW**

PSI is responsible for overall project management and coordination of software development and testing for features deployed via the My HealtheVet (MHV) Patient Personal Health Record (PHR) to facilitate recovery from the symptoms of mental illness. The PSI Team has produced SCORM 2004 educational courses for the My HealtheVet Program.

My Recovery Plan is an effort initiated in January 2007 by the VA's Office of Mental Health Services (OMHS). PSI was awarded the contract to continue this work in June 2009. PSI's work includes user acceptance testing of courses, training, and educational materials with Veterans from the target population and the translation of existing content to a user friendly, Veteran accepted medium delivered using the SCORM 2004 structured logic.

### **PSI SERVICES AND RESULTS**

PSI is responsible for delivering a comprehensive Educational Development Plan, outlining the training and education needs around the features of My Recovery Plan and the production of six specific courses focused on the delivery of Mental Health care via the internet. PSI provides the following services:

Development of Instructional Content for the MRP feature-this includes the development of SCORM 2004 compliant courseware implementing Evidence Based Practices and clinical tools to be used in the treatment of symptoms of mental illness.

Unit testing of development efforts to ensure the requirements are technically correct and meet software development acceptability parameters. User Acceptance and Usability Testing of the software developed by the MHV IT organization to ensure it adheres to the requirements, use cases, and specific audience needs. This includes Veterans and Veterans Service Organizations.

Development and Implementation of an Overall Program Plan to include Program Management Support, Strategy, Communication and Outreach Support, Ongoing Market Research and associated Analysis and Reporting, and Integration and Implementation Strategy Support for the features of MRP. Implementation of plan for a National Release on the use of the MRP features. Development and Implementation of Communications Plan for internal/external questions/comments related to MRP.

### **CONTACT**

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#### **About Planned Systems International, Inc.**

PSI offers a full-service, single source approach to providing quality Information Technology solutions and services with an emphasis on our core capabilities. Our winning combination of people, service, and integrity helps our clients achieve sustainable success.